

WORK & RESEARCH EXPERIENCE

Apple Computer, Business Specialist, Garden City, NY Aug. 2008-Present

- Provide long-run solutions for corporate customers by creating cost/benefit analyses of Apple integration
- Provide personal support on Apple & third party products for largest volume Apple region
- Ascertain current needs & determine probable future needs to ensure business solutions are long-term & all encompassing
- Troubleshoot software & hardware related issues presented by clients
- Assist in internal training & development by creating & sharing information on less commonly known issues & tutorials

Epic Systems Corporation, Software Tester, Madison, WI Sept. 2005-Feb. 2008

- Software tester for largest per capita electronic medical record provider
- Worked on development team that designed, wrote, & maintained software focusing on patient safety issues stemming from the ordering of medication & procedure orders
- Designed automated testing strategies & utilities utilizing WinRunner & Test Director
- Responsible for approving client requested enhancements
- Ran monthly meetings involving development, QA, & implementers from other teams to share knowledge regarding future design, & learn about customer problems with current design

Bear Stearns & Co. Inc., Intern, New York, NY Summer 2004
Global Connectivity Services

- Ran cost/benefit analyses to rank & prioritize 1000 clients
 - Built an archival system hosting over 1000 electronic service agreements for the New York & London connectivity groups
 - Developed a managing structure that automatically updates to streamline the organization of the connectivity pipelines
- Soft Dollar Group*
- Developed the Soft Dollar Independent Research Platform (SDIRP) accessible to all Bear Stearns soft dollar clients
 - SDIRP is a website providing full information on over 100 third party independent research firms
 - Helped market SDIRP to head of Institutional Equities for rollout

Star & Crescent Restaurant, Manager, Middletown, CT Fall 2003-Spring 2004

- Turned a \$2,500 operational loss to a \$10,000 profit, the greatest profit in the restaurant's 100 year existence
- Restructured all restaurant operations in less than 1 year
- Launched aggressive marketing campaign leading to a dramatic increase in patronage
- Managed a staff of over 30 individuals including the hiring, training, & firing of employees

Wesleyan University, Information Technology Services, Middletown, CT Spring-Summer 2003
Desktop Support

- Primary Apple desktop support technician

Wesleyan University, Economics Department, Middletown, CT Spring 2003-Summer 2005
Research & Working Papers

- Coauthoring "[Reconsidering the Optimality of Federal Reserve Forecasts](#)" with Michael S. Hanson
- Presented "Reconsidering the Optimality of Federal Reserve Forecasts" at:
 - The 2006 North American Summer Meeting of the Econometric Society, sponsored by the Federal Reserve Bank of Minneapolis
 - Union College
 - Workshop in Macroeconomic Research at Liberal Arts Colleges, Vassar College
 - Midwest Econometrics Group Annual Conference, University of Cincinnati October 2006
 - Presented "Topics on Real-Time Data Use in Macroeconomic Literature" at Wesleyan UConn Joint Research Seminar

Research Assistant

- Conducted research on the demise of the fiber optic telecommunications industry & referenced in "[Excessive \(?\) Entry of National Telecom Networks](#)" by Christiaan Hogendorn of Wesleyan University

LEADERSHIP & TEACHING EXPERIENCE

Wesleyan University, Economics Department, Middletown, CT Spring 2003-Fall 2004
Teaching Assistant

- Personally selected by professors to assist with upper level classes on mathematical-economic theory
- Led weekly clinics to assist economics students in understanding class related assignments & concepts
- Met weekly with professor to discuss class themes & plan clinics

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Faculty Fellows

- Organized various speakers to lecture at Alpha Delta Phi

Alumni Board of Trustees

- Manage appropriation of funds for events organized by Alpha Delta Phi Literary Society

ACTIVITIES & SKILLS

- **Computer:** Proficient in E-Views & Stata statistical software, Dreamweaver, Visual Basic, UNIX, & L^AT_EX
- **Interests:** Songwriter/guitarist/bassist for rock band *Obscured*, currently in production of CD Music video released under the title "Herbert" (Winter 2002)
- **Activities:** 1st degree black-belt and nationally certified instructor of traditional *shoto-kan* karate
- **Organizations:** Member of Alpha Delta Phi: Coed literary society taking part in community service, & sponsoring educational literary events on campus

EDUCATION

Wesleyan University, Middletown, CT

Spring 2005

Degree: Bachelor of Arts in Economics

Major GPA: 3.7/4.0

Overall GPA: 3.6/4.0

SAT: 1550/1600 (M:770, V:780)

GRE: 1390/1600 (M:800, V:590, Writing: 5/6)

Wesleyan Project Grant: Twice the recipient of \$1,500 competitive grant to spearhead research conducted after graduation

Omicron Delta Epsilon: Advanced economics society for students with outstanding academic achievement in economics

Plukas Award: For recognition of the skill & devotion brought to the pedagogical responsibilities in the Economics Department

AEF Grant: Award to promote literary and scientific education and the development of character and the responsibilities of good citizenship among the students of Wesleyan

National Deans List: Awarded to less than one per cent of students in America for scholarly excellence